

## Course Cancellations and Refunds

If you cancel your enrolment more than 7 working days before the course commencement date, you will receive a **50% refund** of the fees paid.

Cancellations made within 7 working days of the course commencement date are **not eligible for a refund**.

No refund will be made to individuals or organisations where a participant is booked into a course and does not attend.

If you are unable to attend a course you have enrolled in and paid for, you may request a transfer to another course date. A **20% transfer fee** will apply where less than 5 working days' notice is given.

If, for any reason, Eastough's Ag Training WA Pty Ltd (EAT) needs to cancel a course and a suitable transfer to an alternative course cannot be arranged, a **full refund** of fees paid will be provided.

In the case of early withdrawal from a course:

- where **20% or less** of the course has been delivered, a **100% refund less a \$200 administration fee** will apply
- where **more than 20% but less than 50%** of the course has been delivered, a **50% refund less a \$200 administration fee** will apply
- where **50% or more** of the course has been delivered, **no refund** will apply

EAT will only enrol students once the required course fees have been paid in advance.

Students may also be required to pay **textbook or resource fees**, as advised prior to the commencement of studies.